The Museum’s public galleries have been designed and are maintained as safe spaces for the public. Activities for schools are designed with full consideration of risks, and the Museum completes risk assessments for all new work and activities.

Please note:

- To help keep everyone safe, a timed entry system is in place. Only a limited number of people are allowed in our galleries. Show shows will be limited to one class per show.

- Please follow the signposted one-way routes and respect social distancing throughout the Museum.

- Hand sanitiser is available throughout the Museum.

- Our facilities will be cleaned throughout the day by staff.

- Please do not visit the Museum if anyone in your group is feeling unwell or have a temperature, consistent cough, or loss of taste.

- Protective screens are in place at key touchpoints such as cafes, shops and information desks. Face coverings are provided to staff.

- We may need to share your information with the NHS Test and Trace service if someone who has tested positive for COVID-19 lists the Museum as a place they recently visited. Read our privacy notice to find out how your information is shared and stored. If you do not want your contact details passed on to the NHS Test and Trace service, you can opt out by contacting us. Please note that your contact details will still be collected when you book your ticket so that we can provide important safety information about your visit.

- Some digital touch screens and hands-on exhibits will be switched off or closed, others will remain available with hand sanitiser nearby.

- Any materials to be handled as part of programmed activities (such as in the hands-on centres) have been risk-assessed. Any object handling will be done in line with covid 19 government guidelines. Staff leading the activities will advise those taking part of any precautions and will ensure that participants’ behaviour is safe.

- Potential trip hazards in the Museum building will be identified and excluded from the participants’ routes.

- All electrical equipment is regularly checked. Visitors are protected from electrical shock.

- Construction materials and any paint finishes used in the Museum are fire-retardant and safe for visitor contact.
• The building is divided into fire compartments by fire doors. It is fitted with smoke and heat alarm systems that will alert staff of the need for evacuation. Fire exits are clearly marked, and well-rehearsed evacuation procedures ensure that visitors can safely and quickly exit the premises.

• As at school, teachers and other accompanying adults are responsible for the general health and safety of children. Teachers and accompanying adults should always remain with groups for the health and safety of children, and to accompany them in case of an evacuation.

• The correct assembly sites after an evacuation cannot be accurately predicted for every group, as this depends on the location of the hazard and the group within the Museum. Group leaders are requested to brief every adult with an assembly location and evacuation route.

• The uniformed staff in our Front of House team can be called on in the case of an incident requiring first aid.

• The Front of House team is the first point of call (via either information desk) for lost children. They will make an announcement to reunite children with their accompanying adults. For more information on risk assessments relating to group visits, or to make a comment about this document, please contact the Learning Engagement Managers at learningengagementmanagers@nhm.ac.uk.