

N NATURAL HISTORY MUSEUM

Things you need to know about Dino Snores for Grown-ups

Read our helpful questions and answers.

These questions and answers will help you get the best out of your sleepover and prepare you for your night-time experience at the Museum.

Can I bring children to Dino Snores for Grown-ups?

No. Dino Snores for Grown-ups is for those aged 18 and over only.

We also run Dino Snores for Kids, which is suitable for children aged seven to 11. Please check the website for dates.

Can I add people to my group?

You can add people to your booking if spaces are still available, but if the event is sold out this will not be possible. Please book early to avoid disappointment.

You can make amendments to your booking up to 30 days before the event.

How do we get to the Museum?

The nearest tube station is South Kensington (on the Piccadilly, District and Circle lines). There is limited street parking on Exhibition Road. You can find directions on our [Getting here page](#).

When do we need to arrive?

Doors at the Cromwell Road entrance open at 18.30. You'll be given your camping mat on arrival and you will need to set up your camp for the night. The event will begin at 19.00 promptly.

What do we have to bring?

Please bring a sleeping bag, toothbrush and some clothes to sleep in. Please keep luggage to a minimum.

Overnight clothes must be suitable and warm enough for standing outside in the unlikely event of an evacuation.

Shoes must be worn at all times in the Museum for health and safety reasons, apart from when you are sleeping.

We would advise you to bring a water bottle, a pillow, a torch for one of the activities and eye shades for sleeping (some lighting is left on overnight).

We provide thin foam sleeping mats, but you can bring your own if you prefer. For health and safety reasons we cannot allow any inflatable mats or mattresses.

We strongly recommend that you do not bring things with you that are of financial or sentimental value. The Museum takes no responsibility for loss of or damage to any items belonging to visitors. You are not allowed to plug any electrical items into the Museum's sockets during the event.

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Is there a cloakroom I can use?

There is no cloakroom available during the event as your belongings will be kept in the sleeping area in the Hintze Hall. Cloakrooms will be available as usual when the Museum opens to the public at 10.00.

Can I choose where I sleep?

If you arrive early you may be able to choose which part of the Hintze Hall you sleep in, but this is ultimately at the event manager's discretion.

Do we need to bring food?

A three-course dinner and cooked breakfast are included in the ticket price so please do not bring any other food with you. Water, tea and coffee will be served with dinner and other drinks will be available to purchase.

If you have special dietary requirements please tell us on booking and we will send you alternative menu options.

Can I drink alcohol at the event?

Responsible drinking is permitted and you are given a complimentary drink upon arrival. There will be cash bars open in various locations around the Museum until 1.00.

You are not allowed to bring your own alcohol into the Museum and anybody considered to be acting irresponsibly may be refused service of alcohol or asked to leave the event.

Can I smoke at the event?

There will be a smoking area just outside the entrance doors until 3.00.

Can I bring candles to this event?

No candles are allowed.

What if one of my group falls ill?

We have first aiders available on site.

What if I need to cancel?

If you need to amend a confirmed booking the following conditions apply:

If you would like to move the date of your event you must tell us at least 30 days before your visit.

You can add extra people to your booking if spaces are still available, but if the event is sold out this will not be possible. Please book early to avoid disappointment.

We are unable to confirm a booking until full payment has been received.

We do not offer refunds for cancelled bookings.

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What if I'm running late?

If you think that you may not get here on time please email us at dino-snores@nhm.ac.uk.

Please be aware that you will miss some of the activities if you arrive late. We cannot allow entry into the event after 19.45, and no refunds will be given.

What if anyone in my group has special requirements?

If anyone in your group has any accessibility or health issues please let us know on booking.

Who can I contact if I have more questions?

If you have more questions about the event, contact the Visitor Events team on +44 (0)20 7942 5283.